

NEWS TO KNOW...

12-3-2016

Tech Question: Why do I get dimples and/or soft spots in my Crystal Top Epoxy?

Answer: Key elements in successful installation must be followed.

- 1) Keep texture thin to win. Be sure that colorant is completely dry. If your texture is cold, it is still damp.
- 2) The room, the surface, and epoxy temperature need to be in the 70s before, during, and after application. It is important the first 24-48 hours are kept at optimum ambient temperature for epoxy curing.
- 3) Proper mixing is 1 measured quart of A and 1 measured quart of B. These are mixed by hand for about four minutes and transferred into another mixing container for about two more minutes.
- 4) When torching, you must keep a 45-degree angle and allow carbon dioxide beyond the end of the flame to dance across the surface. The carbon dioxide beyond the flame will draw out the oxygen bubbles in the epoxy. If you apply heat to the epoxy, you will compromise its self-leveling ability. This is a smooth methodical waving and never allow the movement to stop when over the surface of the epoxy.
- 5) Running a dehumidifier is essential if humidity is over 30%. Moisture trapment can cause these issues.

To resolve takes time. Therefore, doing it right will save hours. The resolve is to wave a heat gun (not a hair dryer) across small section of surface while monitoring the surface temperature of the epoxy with a heat gun. Bring the surface to 160F and then move to next spot.

Enjoy your work ... Plan ahead
Reduce your installation stress ... Plan ahead
Have success in your work ... Gets you more referrals
Getting more referrals ... Growing your successful business